

## Additional Information

- ◆ You can make multiple transactions and inquiries in the same call. Simply press the pound sign (#) to process each entry. Press the star key (\*) to indicate that you have completed your entry. You will then be returned to the Option Menu.

## Your account is protected

- ◆ Your Account number and PIN code must be entered at the beginning of each call. Funds cannot be transferred to or from an account other than your own. You cannot make checks payable to another person, or request a check to be mailed to an address other than that on record.
- ◆ Forgot your PIN? Just call us to arrange for a new one. If you have any problems using the system, just call us! We're always here to help.



Serving the Saint Luke's Medical Community

4200 Pennsylvania, Suite 161  
Kansas City, Missouri 64111  
Phone: 816-932-5300  
Fax: 816-932-3175  
[saint-lukescreditunion.org](http://saint-lukescreditunion.org)



Serving the Saint Luke's  
Medical Community

4200 Pennsylvania  
Suite 161 Kansas City  
Missouri 64111

**FastLINE**  
816-932-3278

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# FastLINE™



## 24-HOUR TELLER



Serving the Saint Luke's  
Medical Community

Welcome to FastLINE<sup>™</sup>  
Saint Luke's Credit Union  
24-Hour Teller

24/7

Grab your touchtone phone, your account and PIN numbers, and access your money by phone anytime.

### What you can do...

- Get Account Balances
- Verify Withdrawals and Deposits
- Transfer Funds
- Verify a Check has Cleared

### How it works...

- ◆ Dial **932-FAST** (3278)
- ◆ After the greeting you will be asked to enter your account number followed by the pound (#) sign.
- ◆ You will then be asked to enter your PIN followed by #.  
*The first time you use the system, it will accept the last 4 digits of your social security number as the PIN. For added security, we highly recommend that you change your code immediately to one you will remember.*

- ◆ After your account number and PIN have been validated, the system will automatically recite your checking account balance.
- ◆ You will then be presented with the Option Menu to access specific accounts.

### Option Menu

- |   |                 |   |                     |
|---|-----------------|---|---------------------|
| 1 | Balances        | 4 | Withdrawal by check |
| 2 | Account History | 5 | Change PIN          |
| 3 | Transfers       | 6 | Tax Information     |

- ◆ Once you choose an Option, you will need to tell the system which account you want to access. You do this with an **Account Suffix Code**. You can use the list to enter a code, or wait for the system to list your accounts and their balances.

### Suffix Codes

- |                  |       |
|------------------|-------|
| Savings          | 00    |
| Xmas Savings     | 01    |
| College Savings  | 05    |
| Other Savings    | 09    |
| Vacation Savings | 12    |
| Regular Checking | 15,16 |
| Bonus Checking   | 18,19 |

**932~FAST**  
816-932-3278

continued...

HANDY WALLET REFERENCE CARD



**24-Hour Teller**  
**932~FAST**

**FastLINE<sup>™</sup>**

**816-932-3278**

#### ◆ Option Menu

- 1 Balances
- 2 Account History
- 3 Transfers
- 4 Withdrawal by check
- 5 Change PIN
- 6 Tax Information

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